

Fundraising Frequently Asked Questions

"How many members does our group have to have?"

We suggest that groups have a volunteer pool of at least 15 - 20 volunteers over the age of 16. This does not mean that all of them work at once. Our permanent concession stands vary in size and location. Depending on where your group is assigned, you will need to provide anywhere from 8 to 15 people per event.

"How often do we have to work?"

Groups commit to working a minimum of 3 Rebel Football Games and 2 Rebel Basketball games throughout the year. Most groups work 2-4 events per month. Our monthly availability sheet lists the following month's scheduled events (with reporting times). The sheets need to be returned as soon as possible in order to ensure consideration for working events. Please note that these sheets are only requests to work events and by no means a guarantee that you will work.

"How long is the work shift?"

It depends upon the event...and the appetites of our guests! Typically, the group arrives 1-2 hours before doors open (which is usually 1 hour before the event). Volunteers are expected to assist with the clean-up of the stand at the end of the event, which averages 30 minutes. From start to finish, shifts average 5-8 hours (shifts at the Sam Boyd stadium may be longer).

"Do we have to serve beer?"

YES. During most of our events beer is sold out of the concession stands. All volunteers working as cashiers MUST have a Nevada State Alcohol Awareness certificate (card). NO EXCEPTIONS! Since the majority of our events sell beer, all groups must be in compliance with the State of Nevada's alcohol selling policies & procedures.

We recognize that some groups may not opt to become certified to serve alcohol. We can accommodate these groups in stands that do not serve alcohol (such as our sweet shops and sweet vending carts).

"What is the minimum age requirement to work in a stand?"

Anyone working as a cashier in a stand must be 21 years of age or older and MUST possess a valid alcohol awareness card. Everyone else working in the stand must be at least 16 years old.

"What kind of training do we get?"

Volunteers must attend a mandatory 3 hour orientation/practical skills training class. Additionally, everyone not certified as an alcohol server must attend a 4 hour alcohol training class in order to be certified.

"What kind of events will we be staffing?"

Super Star volunteer groups are eligible to staff any event held at the Thomas & Mack Center/Sam Boyd Stadium/Cox Pavilion. This includes all football, basketball games, the Professional Bull Riding competition, the National Finals Rodeo as well as any concerts, circuses, conventions etc.

"How much money will our group earn?"

